

OPTIMIZE YOUR CONTINGENT WORKFORCE MANAGEMENT AND IMPROVE YOUR PRODUCTIVITY



Bell, a leader in telecommunications in Canada, sought to replace its existing solution with Ivalua to optimize the management of its temporary workforce. They called on OJC Consulting to implement this change, combining efficiency and innovation.



Key facts

24 B CA\$
revenue

50 000
employees

250
locations

75 000
users

100+ M CA\$
of spend via the
module

4 600
integrated external
workers

130 000
completed
timesheets

52 000
invoices
generated

Group challenges

- **Improve visibility** of related activities and ensure alignment with a unified platform and standardized policies.
- **Generate savings** by decommissioning a legacy system and **improving budget** controls with a better capacity to manage rates and negotiation.
- **Capture all purchase flows** by maximizing the adoption with optimized processes and a **user-friendly platform**.

Thanks to Ivalua's high flexibility, OJC was able to tailor the solution to our needs, ensuring a seamless and efficient experience.

Benoît Fortier
Senior Manager Procurement
Bell

Background

Founded in 1880 and headquartered in Montreal, Quebec, Bell has been a major telecommunications company in Canada for over 140 years.

To meet the growing needs of managing their temporary workforce, Bell chose to collaborate with OJC Consulting for a complete integration of the Ivalua solution.

This project replaced their previous system with a more ergonomic and high-performance solution, addressing specific provincial needs and simplifying tax calculations for international suppliers.

THE IMPLEMENTATION OF IVALUA IMPROVES BELL'S CONTINGENT WORKFORCE MANAGEMENT, STREAMLINING PROCESSES AND INCREASING EFFICIENCY IN ALL PROVINCES

Solution deployed

To meet Bell's challenges, OJC Consulting implemented several modules into the Ivalua solution.



Worker Management

Centralized external worker information, including resumes, skills, and multi-level rate cards.

This module **provided an organized database** for easy access and management of worker details.



Requisition

Facilitated the definition of job descriptions, bid evaluation, candidate interviews, and the calculation of rates and overtime.

This module **streamlined the hiring process** and ensured optimal decision-making.



Work order / SOW

Managed workers' assignments, extensions, approvals and budget consumption.

This module **ensured efficient handling of assignments** with clear tracking and communication.



Timesheet and invoicing

Generated timesheets and invoices automatically, supported mass uploads and approvals, and controlled time.

This module **ensured accurate tracking of hours** and efficient invoicing.

Integration

OJC Consulting used an **agile approach** to integrate the Ivalua solution at Bell.

From the start, our team collaborated closely with the client, capturing needs, optimizing processes, and designing a tailored solution. They led testing and deployment, providing ongoing support through iterations and feedback integration.

Change management efforts were minimized thanks to an intuitive, user-friendly platform. Additionally, user guides and training materials were provided to ensure smooth adoption.

Data migration was carefully executed, and the Go-Live was proactively managed with responsive post-implementation support, ensuring a **seamless transition for Bell**.

Benefits & results

- **Achieved significant cost savings** by decommissioning the legacy system, and reducing spend with a more efficient and cost-effective solution.
- **Enhanced compliance with company policies** and a reduction in unapproved spending.
- **Improved process efficiency**, significantly reducing errors and data processing delays.
- **Boosted user satisfaction** with a more intuitive interface, better notifications for follow-up, and faster, more transparent processes.